ETAPAS

Ethical Technology Adoption in Public Administration Services

Toward **Trustworthy AI Adoption in the European Public Administrations**

ETAPAS

Online Workshop
5th of May 2022

Video conference by:

The ETAPAS Project Consortium

HORIZON 2020

About

Artificial Intelligence (AI) is a peculiar case of General-Purpose Technology that differs from other examples in history because it embeds specific uncertainties or ambiguous character that may lead to a **number of risks** when used to support transformative solutions in the **public sector**. AI has extremely powerful and, in many cases, disruptive effects on the internal management, decision-making and service provision processes of public administration.

However, even though the **potential of AI** is clearly astounding, it is far from straightforward that this promising technology gets applied in the public sector, and it is not completely clear how developed AI solutions work in practice, whether they are obtaining intended results successfully, and what are **their final impacts and implications on public administration processes and citizens' rights**.

In that regard, it is crucial to understand what the necessary enabling conditions for a sustainable and trustworthy adoption of AI in public administration are.

This workshop organised by the **ETAPAS project** wants to bring together **policy makers from European public administrations** to discuss approaches and real cases enabling a **Trustworthy AI adoption in Public Sector**.

The main topics of discussion will be:

- **State of play** of Responsible Technology Adoption in the **European Public Sector**
- **ETAPAS approach** to ethical and social assessment of Disruptive Technologies in the Public Sector
- **Trustworthy AI Solutions** across European Public Administrations
- **Prerequisites and enablers** for sustainable adoption of AI in public services
- **Strategies for a governance framework** for artificial intelligence in public administration

As such, this event might be relevant for Policy and Innovation makers, European commission members, Public Administrations and Public Sector Organisations, as well as for Universities and Research Centers, Digital Innovation Hubs, IT industry, and especially GovTech start-ups and companies.

Agenda

10:00 – 10:10 **Initial greetings and welcome**

Alessandro Bacci, Director General for Personnel, formerly Director of the Directorate of Information Systems and Innovation (DSII), Italian Ministry of the Economy and Finance (MEF)

10:10 – 10:40 **Introductory session Trustworthy AI landscape in Europe**

Trustworthy AI in Europe

Gabriele Mazzini, Team Leader Artificial Intelligence Act, Artificial Intelligence Policy Development and Coordination Unit, DG CNECT, European Commission

The Italian AI Strategy

Mauro Minenna, Head of Department for Digital Transformation, Presidency of the Council of Ministers

10:40 – 11:30 **1st session on Responsible Technology Adoption in Public Administrations: tools and platform from the ETAPAS project**

ETAPAS Project Overview

Roberta Lotti, ETAPAS Project Coordinator, Innovation Manager and Head of Unit, Directorate for Information Systems and Innovation, Italian Ministry of Economy and Finance (MEF)

Giovanna Galasso, ETAPAS Technical Leader, Associate Partner, Intellera Consulting

ETAPAS First Results: RDT framework and validation methodology

Sara Mancini, Manager, Intellera Consulting

ETAPAS Use Case: a practical example, we apply our approach to a Disruptive Technology application in a European Public Sector organisation

Asbjørn Følstad, Chief Scientist, SINTEF Digital

Nina Bjerkreim-Hanssen, Advanced AI-trainer and action builder for Kommune-Kari, Prokom

ETAPAS Platform Introduction: a governance tool for helping Public Sector organisations

Nikola Mojic, Product Manager, 2021.AI

Q&A (5')

11:30 – 11:45 **Coffee Break**

11:45 – 12:45 **2nd session on Trustworthy AI solutions across European Public Administrations**

Moderator Francesco Mureddu, Senior Director at The Lisbon Council

AI strategy adoption in European Public Administrations

Francesco Molinari, Independent Researcher and Policy Advisor, expert in Innovation & AI

Best Practices for adopting responsible AI in European Public Administrations

Anja Reimann, Project Manager Urban Innovation, Chief Technology Office, City of Amsterdam

António Soares, Project Manager for "Projeto GuIA Responsável" of AMA (Agency for Administrative Modernisation of Portugal)

12:45 - 13:00 **Wrap-up and conclusion**